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Receiver for Windows 3.0

Why Receiver for Windows 3.0 and not a new version of the Online Plug-in?

The new Receiver for Windows is designed as successor to the Online Plug-in ... in all deployments ... with a unified user experience and a new framework for further enhancement. It contains all of the Online plug-in functions and several new capabilities.

When Citrix introduced Receiver for Windows two years ago, it performed two fundamentally different functions - unified user experience and updating!

- It unified the experience when you installed various Citrix plug-ins. That unified experience provided: one icon in the notification area instead of several, one set of notifications, one set of preferences, one way to authenticate, and one way to get self-service access to Windows, Web, and SaaS applications.

- It simplified deployment of plug-ins and provided a way to keep them and their configurations up-to-date using a Merchandising Server.

The new Receiver for Windows combines the above functions in a new way! The new Receiver for Windows now bundles the “unified user experience” together with the normally always in use Online plug-in. So now, no matter how users obtain Citrix client software...or how many plug-ins are configured...users benefit from a unified experience. The Citrix Receiver Updater is now a separate client specifically for use with Merchandising Server.

In addition to a unified user experience, what are the benefits of using Receiver 3.0 with XenApp and XenDesktop?

Receiver for Windows 3.0 provides several new HDX features and enhancements creating the best ever high definition experience. Enhancements include:

- **RemoteFX support.** As an alternative to the Desktop Viewer UI, you can form connections to XenDesktop VDAs using Microsoft RemoteFX. For instructions on this, see CTX129509.

- **Session pre-launch.** Reduced application launch time at high-traffic periods. Configure this feature on the server and client sides.

- **Multi-stream ICA.** Improved QoS support by allowing Branch Repeater and third party routers to apply QoS policies across multiple ICA connections.

- **Multiple audio device redirection.** Enables remoting of multiple audio devices present on the user device.

- **Aero support.** Receiver now supports the display of Windows Aero theme on virtual desktops. A new .msi file is included that works with the Virtual Desktop Agent (part of XenDesktop) to provide the support.

- **Seamless Taskbar Grouping.** Taskbar icons associated with XenApp 6 and above published applications are grouped by application in a similar way to local applications.

How do I retrieve Receiver for Windows 3.0?

You can download Receiver for Windows from the Citrix.com using the Client Center.
From the Receiver Infrastructure, download components and additional client plug-ins. You need to control Citrix Receiver delivery, configure centralized updates, and give users self-services.

**With which servers does Citrix support the use of Receiver 3.0?**

- Web Interface 5.x for Windows with a XenApp Services or XenDesktop Web site
- Citrix XenApp 6.5 for Windows Server 2008
- Citrix XenApp 6 for Windows Server 2008 R2
- Citrix XenApp 5 for Windows Server 2008
- Citrix XenApp 5 for Windows Server 2003
- XenDesktop (any of the following products):
  - XenDesktop 5.5
  - XenDesktop 5
  - XenDesktop 4
  - Delivery Services 1.0
  - Merchandising Server 2.x

**What versions of Windows are supported?**

- Windows 7, 32-bit and 64-bit editions (including Embedded Edition)
- Windows Thin PC
- Windows XP Professional, 32-bit and 64-bit editions
- Windows XP Embedded
- Windows Vista, 32-bit and 64-bit editions
- Windows Server 2008 R1, 32-bit and 64-bit editions (not supported by XenDesktop connections)
- Windows Server 2008 R2, 64-bit edition (not supported by XenDesktop connections)
- Windows Server 2003, 32-bit and 64-bit editions (not supported by XenDesktop connections)

**Will Citrix provide support for customers who continue to use the Citrix Online plug-in for Windows?**

Yes. Citrix provides various supported products and components that are not directly for sale, typically in the form of service packs, hotfixes, and components (client software, Web Interface, and Secure Gateway are examples of these types of products). When an updated version of these products is released, it supersedes the previous versions, unless otherwise noted by Citrix. In the case of Receiver for Windows and the Online Plug-in, Citrix supports one version back of these products (the current version and previous version) but maintenance occurs only on the most recent version. Often to resolve specific issues, Citrix might require upgrading to the product's latest version. Functionality in previous product versions is not modified, enhanced, or altered once an updated version is available.
Will the Online Plug-in 12.1 remain available?
The Online plug-in 12.1 will be listed in the Legacy Client Section on Citrix.com.

Why is the Receiver Updater for Windows 3.0 now a separate component?
Many Citrix customers use Web Interface or software management tools like Microsoft System Control Center to deploy and keep clients up to date. Because “updating” is not always needed, Citrix separated the “Updating” function into a new and distinct “Citrix Receiver Updater” that can be optionally used with Merchandising Server where needed. It provides the same updating functions as the previous versions of Citrix Receiver but packaged differently for everyone’s benefit.

Are there still two different installers like the Online Plug-in?
There are still two different installers. The primary CitrixReceiver.exe directly supersedes the web version of Online Plug-in. It is the workhorse for enabling web access to XenApp or XenDesktop. It is simple to install without administrator rights. The CitrixReceiverEnterprise.exe is needed only if you require Pass-through authentication to Program Neighborhood Agent resources. It is normally installed using GPOs or ESD tools.

How do I enable self-service to applications and desktops?
A great companion is the recently-released Self-service plug-in 2.1, which lets users search, subscribe, and launch applications either now from XenApp Services (Program Neighborhood Agent) or Delivery Services. This gives you a great way to provide your Windows users a self-service experience before transitioning to Delivery Services. Delivery Services adds single authentication to multiple farms, access to SaaS applications using Cloud Gateway, delivery of Citrix “GoTo” Products, and App Request when you need those services.

What other Citrix plug-ins can be used with Receiver for Windows?

- Acceleration plug-in 5
- Citrix Receiver Updater
- Self-service plug-in
- Offline plug-in
- Profile management plug-in
- Secure access plug-in
- Single sign-on plug-in 5.0
- Service monitoring plug-in 3.0
What is new with the Single Sign-on Plug-in?

The new Citrix Single Sign-on Plug-in 5.0 provides a greatly improved and unified experience. A big benefit is one step password entry and another is no more notification area clutter! All menus and interactions are fully integrated into the Receiver user experience.

Does Receiver for Windows 3.0 support for Internet Explorer 9?

- Yes

Does the Desktop Lock (formerly called the Desktop Appliance Lock ) work with Citrix Receiver 3.0 and does it supports Windows 7

Windows 7 support. The Citrix Desktop Lock (formerly called the Desktop Appliance Lock) now supports Windows 7.

What new Desktop Viewer features come with Receiver for Windows 3.0?

There are two new improvements:

- Simplified listing of devices in the Desktop Viewer. To simplify the display of USB devices, by default any that use the Generic USB virtual channel (for example, webcams and memory sticks) are not displayed on the Devices tab of the Desktop Viewer Preferences dialog box. Users can view the complete list of devices using a checkbox on the tab.
- Enhanced Desktop Viewer user interface. The Preferences dialog box in the Desktop Viewer has been redesigned, and the USB button on the toolbar is now called Devices.

What features have changed or are no longer supported by Receiver for Windows 3.0?

- Administrators determine where users find applications and desktops.
  - Administrators can use Web Interface and allow users to open the Internet Explorer or Firefox, enter a URL, and start applications or log on to their desktop.
  - Administrators can configure Receiver so that users find applications in their Windows Start menu or can provide a custom folder.
  - Administrators can deploy the Self Service plug-in with Receiver to enable the users to view available applications and select those they want in there Start menu for everyday use (Self-service).
  - Launching applications from Receivers notification area menu is no longer supported in conformance to Microsoft User Interface Guidelines.
- The ability to use CTRL+ F1 to access the Windows CRT+Alt+Del menu is no longer supported while using the Desktop Viewer. The Desktop Viewer provides the equivalent function.
Upgrading

How do I upgrade my existing XenDesktop environment to Receiver for Windows 3.0?

Existing XenDesktop customers should use the My Citrix portal to retrieve the Receiver for Windows 3.0 software. This release contains two installation packages and offers several options for installing the Citrix Receiver for Windows. You can install the two Receiver installer packages with almost no user interaction.

The CitrixReceiver.exe is the general purpose package that enables web access to hosted applications and desktops. This Receiver does not require administrator rights to install and can be installed in any of the following ways:

- Automatically from Web Interface
- By the user
- Using an Electronic Software Distribution (ESD) tool

The CitrixReceiverEnterprise.exe is specific purpose package that enables native Windows access to hosted applications and pass-through authentication. It requires administrator rights to install and though the user can install it, Receiver (Enterprise) is usually installed with an ESD tool.

To upgrade the Desktop Appliance Lock, remove Citrix online plug-in 12.1 and the Desktop Appliance Lock, and then install this version of the Receiver and the Citrix Desktop Lock.

How do I upgrade my existing XenApp environment to Receiver for Windows 3.0?

Existing XenApp customers should use the My Citrix portal to retrieve the Receiver for Windows 3.0 software. This release contains two installation packages and offers several options for installing the Citrix Receiver for Windows. You can install the two Receiver installer packages with almost no user interaction.

The CitrixReceiver.exe is the general purpose package that enables web access to hosted applications and desktops. This Receiver does not require administrator rights to install and can be installed in any of the following ways:

- Automatically from Web Interface
- By the user
- Using an Electronic Software Distribution (ESD) tool

The CitrixReceiverEnterprise.exe is specific purpose package that enables native Windows access to hosted applications and pass-through authentication. It requires administrator rights to install and though the user can install it, Receiver (Enterprise) is usually installed with an ESD tool.